



2424 John Young Parkway
Orlando, FL 32804

(800) 432-0811 • (407) 298-1000

Service Hours

Mon. - Fri.: 6:30 a.m. - 8:00 p.m.
Sat.: 8:00 a.m. - 4:00 p.m.
Sun.: Closed

Visit us on the web at www.truckstruckstrucks.com!

Presented in these pages are a variety of maintenance services and packages we offer at Heintzelman's Truck Center. Options are available so that you can choose the service that best meets the needs of you and your vehicle.

The Importance of Scheduled Maintenance

Regularly scheduled maintenance not only helps keep your vehicle running at optimum performance throughout its lifetime, but:

Saves time—you can plan ahead for your service visit.

Saves money—maintaining the fluids in your vehicle can prevent expensive breakdowns in the future.



Multi-Point Inspection

All of our Scheduled Maintenance Services include a **Multi-Point Inspection** to help ensure that your vehicle leaves our Service Department in top condition.

It is our goal to ensure that our customers are delighted with our service and informed about their vehicle's care!

The Heintzelman's Truck Center recommended maintenance schedule meets or exceeds factory recommendations and is designed to meet the demands of area road and weather conditions (severe service schedule).

Scheduled Maintenance Services

Gasoline Trucks

All of our Scheduled Maintenance Services include our Full Service Oil Change and a Multi-Point Inspection.

This includes up to 7 quarts of motor oil and oil filter replacement with a Motorcraft filter. We check and top off all fluid levels, lubricate the chassis (as needed) and inflate your tires to the proper pressure.

Schedule I Maintenance

Recommended at 3,000—5,000 mile intervals

- Full service oil change
- Rotate tires
- Multi-point inspection

Also recommended at these mileage intervals...

- Add fuel and emissions system cleaner

Schedule II Maintenance

Recommended at 15,000 / 45,000 / 75,000 miles

- Full service oil change
- Add fuel and emissions system cleaner
- Perform throttle body service
- Rotate and balance tires
- Add synthetic transmission conditioner
- Add cooling system treatment
- Perform brake service
- Multi-point inspection

Also recommended at these mileage intervals...

- Alignment, 2-wheel
- Alignment, 4-wheel
- Perform fuel injector flush service
- Air conditioner refresher service
- Synthetic power steering conditioner
- Replace windshield wiper blades
- *At 45,000 miles:* Cooling system flush service

Schedule III Maintenance

Recommended at 30,000 / 60,000 / 90,000 miles

- Full service oil change
- Add fuel and emissions system cleaner
- Perform induction service
- Perform throttle body service
- Rotate and balance tires
- Alignment, 2-wheel
- Perform brake service
- Transmission flush and total fluid exchange
- Add cooling system treatment
- Replace air filter
- Replace fuel filter
- Multi-point inspection

Also recommended at these mileage intervals...

- Alignment, 4-wheel
- Air conditioner refresher service
- Perform fuel injector flush service
- Brake system flush service
- Replace cabin air filter
- Replace windshield wiper blades
- Battery service
- *At 60,000 miles:* Power steering system flush
- *At 60,000 miles:* Replace spark plugs (5.4L)
- *At 90,000 miles:* Cooling system flush service

Scheduled Maintenance Services

6.0 & 6.4 L Diesel Trucks

All of our Scheduled Maintenance Services include our Full Service Diesel Oil Change and a Multi-Point Inspection.

This includes up to 15 quarts of motor oil and oil filter replacement with a Motorcraft filter. We check and top off all fluid levels, lubricate the chassis (as needed) and inflate your tires to the proper pressure.

Schedule I Maintenance

Recommended at 3,000—5,000 mile intervals

- Full service oil change
- Rotate tires
- Multi-point inspection

Also recommended at these mileage intervals...

- Add diesel fuel conditioner
- *At 10,000 miles:* replace fuel filter (6.4L)

Schedule II Maintenance

Recommended at 15,000 / 45,000 / 75,000 miles

- Full service oil change
- Add diesel fuel conditioner
- Rotate tires
- Add synthetic transmission conditioner
- Add diesel cooling system treatment
- Battery service
- Drain water from fuel sensor
- Inspect water pump weep hole for blockage
- Inspect air filter
- Replace fuel filters
- Multi-point inspection

Also recommended at these mileage intervals...

- Alignment, 4-wheel
- Balance tires, 4-wheel
- Diesel engine purge service
- Air conditioner refresher service
- Synthetic power steering conditioner
- Replace windshield wiper blades
- *At 45,000 miles:* Cooling system flush service

Schedule III Maintenance

Recommended at 30,000 / 60,000 / 90,000 miles

- Full service oil change
- Add diesel fuel conditioner
- Rotate and balance tires
- Transmission flush and total fluid exchange
- Add diesel cooling system treatment
- Battery service
- Drain water from fuel sensor
- Inspect water pump weep hole for blockage
- Inspect air filter
- Replace fuel filter(s)
- Multi-point inspection

Also recommended at these mileage intervals...

- Alignment, 4-wheel
- Balance tires, 4-wheel
- Diesel engine purge service
- Air conditioner refresher service
- Brake system flush service
- Replace windshield wiper blades
- Differential service with synthetic conditioner
- *At 60,000 miles:* Transfer case service
- *At 60,000 miles:* Power steering system flush
- *At 90,000 miles:* Cooling system flush service

Scheduled Maintenance Services

7.3 L Diesel Trucks

All of our Scheduled Maintenance Services include our Full Service Diesel Oil Change and a Multi-Point Inspection.

This includes up to 15 quarts of motor oil and oil filter replacement with a Motorcraft filter. We check and top off all fluid levels, lubricate the chassis (as needed) and inflate your tires to the proper pressure.

Schedule I Maintenance

Recommended at 3,000—5,000 mile intervals

- Full service oil change
- Rotate tires
- Multi-point inspection

Also recommended at these mileage intervals...

- Add diesel fuel conditioner

Schedule II Maintenance

Recommended at 15,000 / 45,000 / 75,000 miles

- Full service oil change
- Add diesel fuel conditioner
- Rotate tires
- Add synthetic transmission conditioner
- Add diesel cooling system treatment
- Battery service
- Drain water from fuel sensor
- Inspect water pump weep hole for blockage
- Inspect air filter
- Replace fuel filters
- Multi-point inspection

Also recommended at these mileage intervals...

- Alignment, 4-wheel
- Balance tires, 4-wheel
- Diesel engine purge service
- Air conditioner refresher service
- Synthetic power steering conditioner
- Replace windshield wiper blades
- *At 45,000 miles:* Cooling system flush service

Schedule III Maintenance

Recommended at 30,000 / 60,000 / 90,000 miles

- Full service oil change
- Add diesel fuel conditioner
- Rotate tires
- Transmission flush and total fluid exchange
- Add diesel cooling system treatment
- Battery service
- Drain water from fuel sensor
- Inspect water pump weep hole for blockage
- Replace air filter
- Replace fuel filter(s)
- Multi-point inspection

Also recommended at these mileage intervals...

- Alignment, 4-wheel
- Balance tires, 4-wheel
- Diesel engine purge service
- Air conditioner refresher service
- Brake system flush service
- Replace windshield wiper blades
- Differential service with synthetic conditioner
- *At 60,000 miles:* Transfer case service
- *At 60,000 miles:* Power steering system flush
- *At 90,000 miles:* Cooling system flush service

Individual Maintenance Services

Oil Change *Options*

Engine oil change options are available to be selected depending on mileage, normal driving habits, oil change interval and the level of maintenance you wish to obtain.

Full Service Oil Change

- Lube, oil, and filter. Includes up to 6 quarts of premium motor oil and oil filter replacement with a Motorcraft filter.
- Inspect and top off all fluid levels
- Lubricate chassis (as needed)
- Inflate tires to the proper pressure

Full Service DIESEL Oil Change

- Lube, oil, and filter. Includes up to 15 quarts of premium motor oil and oil filter replacement with a Motorcraft filter.
- Inspect and top off all fluid levels
- Lubricate chassis (as needed)
- Inflate tires to the proper pressure

Also recommended with our Full Service Oil Change:

Add Fuel And Emissions System Cleaner

With today's high gas prices, a superior fuel tank additive can help save you money in the long run. Our tank additive provides continual cleaning of the fuel system to promote better fuel economy.

Fuel & Emissions System Services: Gasoline Vehicles

Throttle Body Service

We clean the throttle body to remove deposits that can block air flow to the fuel system. Reduced air flow can cause the accelerator to stick, stalling, poor idle quality and hesitation or stumbling on acceleration.

Fuel Injector Flush Service

A comprehensive fuel injector cleaning service using specially formulated chemicals that completely clean and restore fuel injectors vital to performance and fuel economy. This service helps reduce rough idle, improve fuel mileage and reduce hesitation on acceleration.

Induction Service

We disperse chemicals deep into the engine to dissolve and remove carbon deposits from the intake valves, piston rings, combustion chambers, EGR passages and other vital components. These deposits contribute to slow cold start, excessive emissions and poor fuel economy.

Fuel & Emissions System Services: Diesel Vehicles

Diesel Fuel Conditioner

When added to the gas tank, our diesel fuel conditioner eliminates bacterial and fungal growth, lubricates the fuel system and cleans injectors, as well as helping to disperse sludge buildup and preventing corrosion.

Diesel Engine Purge Service

Our diesel purge service includes a comprehensive cleaning of all the internal diesel fuel system components to improve fuel mileage, reduce hesitation on acceleration and emissions. Also reduces engine ping, power loss and rough idle.

Automatic Transmission Services

Transmission Flush & Total Fluid Exchange

We use **synthetic** cleaners to flush the transmission, removing light varnish and other deposits. This cleans all internal transmission components, including the torque converter to prepare the transmission for new fluid. This service includes our **synthetic** conditioner to help maintain the system and fluid. **Does not contain any harmful solvents or distillants.*

Synthetic Transmission Conditioner

Our **synthetic** conditioner optimizes transmission performance while lowering operating temperatures.

- Extends ATF life—protects and coats gears and pumps.
- Prevents and instantly eliminates torque converter lock up shudder.
- Keeps valves and governors free.
- Inhibits oxidation and overheating.
- Softens hard shifting.

Cooling System Services

Cooling System Flush Service

We use effective cleaners to flush the system of old coolant while dissolving or dispersing scale, corrosion, silica gel, sludge and light oil contamination. The coolant is then replaced with new and we add our cooling system treatment.

Cooling System Treatment

Installed to enhance the coolant and help protect the system from rust and corrosion. Also lubricates the water pump and helps maintain proper pH levels.

Ask your service advisor about our specialized Diesel Coolant Treatments available for light duty and medium/heavy duty engines to provide added protection to metal components and help stabilize the coolant.

Tire & Wheel Services

- Rotate tires
- Rotate and balance tires
- Alignment, 4 wheel
- Rotate, balance and alignment combo

Brake Services

Brake Flush Service

We flush and bleed the brake system to remove worn and contaminated fluid, then replace it with new. This service helps extend the life of the brake wheel cylinder and other vital components.

Water and contaminants in the brake system can cause:

- Brake fade or failure
- Damage to vital internal components
- Internal or external leakage

We also offer: Clean and Adjust Brakes

Battery Services

Battery Service

We clean the 12-volt connections, check the load condition of the battery, and install battery post pads to help prevent corrosion of the battery terminals.

We also offer: Battery Charging System Test

Power Steering Services

Power Steering Flush Service

We use a unique **synthetic** flush to remove varnish and heat-caused deposits from the power steering system, cleansing and preparing the system for new fluid. We then add new power steering fluid and our synthetic conditioner.

Synthetic Power Steering Conditioner

Enhances the properties of power steering fluid and helps prevent heat-related damage to internal components. Our **synthetic** conditioner helps increase fluid life, reduce

Differential Services

Differential Service with Synthetic Conditioner

We remove old differential gear oil and replace with new, plus a unique **synthetic** conditioner to help protect clutch surfaces, eliminate noise and prolong gear oil life.

We also offer: Differential service with synthetic gear oil.

Air Conditioning Services

Air Conditioner Refresher Service

Removes mold, mildew and harmful microorganisms that build up in the evaporator, ducts, fan and air outlets.

This service:

- Reduces allergic reactions
- Removes mold, mildew and harmful toxins
- Flushes odor-causing microorganisms
- Alleviates foul odors

Customer Service

We at Heintzelman's Truck Center take pride in providing outstanding customer satisfaction.

After your service visit, you may receive a survey from Ford Motor Company asking you to rate our performance in several categories. This survey helps us to ensure that our customers are receiving the highest level of service from us, 100% of the time.

We hope that you will fill out and return this survey and let us know if we have achieved our goal.

Thank you for visiting



We appreciate the opportunity to serve you!